

Notice of References Cited	Application/Control No. 09/653,196	Applicant(s)/Patent Under Reexamination CASH ET AL.	
	Examiner Thomas H. Stevens	Art Unit 2123	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Madigan-E.F. et al. "Simulation Success Stories: Business Processing Reengineering" 1997 Winter Simulation Conference. pg. 1275-1279 (pertinent pages: 1276-1277)
	V	Human Factors Engineering "Lane and Front-End Effectiveness Model" February 1999. figures 4-33.
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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